

STAKEHOLDER INVOLVEMENT, SUGGESTION and COMPLAINT POLICY

As Limak Renewable Energy, we believe that sustainable development is only achievable through the active involvement of all stakeholders. We uphold Limak Renewable's values and principles as the foundation of all our partnerships and take an active role in promoting a shared understanding of sustainability, aligned with global goals, beginning with our business associates and extending to all our stakeholders.

Accordingly, all stakeholders impacted or potentially impacted by the activities and operations of Limak Renewable—including employees, business associates, customers, investors, visitors, subcontractors, suppliers, legal and other authorities, neighboring enterprises, non-governmental organizations, public institutions, the media, and more—are provided with accurate information. We engage them through consultation or involvement in decision-making processes to ensure their perspectives are considered and to enhance our influence on these stakeholders.

The objectives of stakeholder involvement are listed hereinbelow:

- Provide an appropriate approach in technical and cultural terms to establish proper communication with the entire key stakeholders,
- Guaranteeing sufficient and timely information disclosure on the activity and its potential to affect the stakeholders positively or negatively,
- Providing stakeholders with ample opportunities to voice their views and concerns at all stages of the lifecycle of each relevant activity,
- Building a strong and effective business relationship with stakeholders.

The fundamental principles adopted by Limak Renewable for effective stakeholder engagement are as follows:

- Providing essential information in a clear, accessible format and language tailored to meet the specific needs of target stakeholder groups,
- Providing information in advance of counselling and consultation activities,
- Providing stakeholders with easily accessible and culturally appropriate information,
- Respecting local traditions, customs, languages, and decision-making processes,
- Establishing a two-way dialogue that allows both parties to exchange views and information, actively listening, understanding, and addressing concerns,

- Ensuring representation of diverse ideas and opinions, including those from different age groups, genders, vulnerable, and minority groups,
- Establishing open mechanisms to address stakeholders' concerns, suggestions, and complaints, and providing feedback at every stage.

All stakeholders are encouraged to submit written or verbal suggestions and complaints if they believe there is a potential positive or negative impact on society, the environment, or quality of life. All suggestions and complaints submitted by stakeholders are recorded and evaluated in accordance with privacy and confidentiality principles. Solutions and feedback are provided to the relevant parties through necessary actions.